

# Kincrome 5 Year Warranty\*

Select products sold and marketed under the Kincrome Range have a '5 Year Warranty' from date of purchase against faulty workmanship and materials. This guarantee does not cover product that has been altered, misused, abused or subjected to normal wear and tear.

Kincrome products are designed and manufactured for a specific purpose, and if used for purposes other than their intended use, will not be covered by the guarantee. Before returning items that may be deemed faulty please consider the normal wear and tear factor as some charges may be incurred if not deemed a warranty repair.

Consumable items, which may include, but are not limited to, drill bits, blades, chucks, arbors, chisels, pads/discs, stones, needles, retaining rings, jaws, or similar attachments, as well as serviceable components, such as bearings, seals, filters, spark plugs, globes, belts, batteries, fluids, fittings, springs, carbon brushes or equivalent attachments, are expressly excluded from this warranty coverage. All warranty-related servicing must be performed exclusively by an authorized Kincrome Service Agent.

Warranty given by Kincrome Australia Pty Ltd of 3 Lakeview Drive, Caribbean Park, Scoresby, Victoria (Telephone number 1300 657 528 or Website: <https://www.kincrome.com.au/support-contact>).

If this product exhibits any defects in materials or workmanship (excluding those resulting from abnormal or non-authorized usage), you have the option, at your own expense, to dispatch the product to the address provided above for either replacement or repair. Your entitlements under this warranty are in addition to any other rights granted to you by the Australian Consumer Law or other pertinent regulations. Our products are accompanied by guarantees that cannot be excluded under the Australian Consumer Law. You have the right to receive a replacement or refund in case of a significant product failure and compensation for any other reasonably foreseeable loss or damage. Additionally, you retain the right to request the repair or replacement of the product if it fails to meet acceptable quality standards and the failure does not qualify as a major one.

\*\* Conditions Apply.

# **Kincrome 5 (3+2 Years if Registered) Year Warranty\***

Select products sold and marketed under the Kincrome Range have a '3+2 Year Warranty' from date of purchase against faulty workmanship and materials. This guarantee does not cover product that has been altered, misused, abused or subjected to normal wear and tear.

Kincrome power tools and other select products (excluding accessories, chargers and consumables such as batteries) come with a 5 year (3+2 year) replacement warranty from date of purchase. To see if your product requires registration to qualify for the extra 2 years warranty, see the Product Specifications table on the product page or find it in the Owner's Manual/Packaging.

A 3 year standard warranty applies with the option to register your product online via the Register Tool page (account required) to receive an additional 2 years coverage free of charge.

Products must be registered within 30 days from date of purchase to qualify for warranty extension.

Kincrome products are designed and manufactured for a specific purpose, and if used for purposes other than their intended use, will not be covered by the guarantee. Before returning items that may be deemed faulty please consider the normal wear and tear factor as some charges may be incurred if not deemed a warranty repair.

Examples of warranty claims that will not be covered can include:

The product fault, failure or damage is caused as a direct result of any repairs to the product which are made or attempted;

The product is subject to normal wear and tear. Parts including, but not limited to carbon brushes, bearings, seals and O-rings must be regularly inspected so that the wear and tear on such parts do not lead to failure of the tool;

The product has not been used or maintained in accordance with the manufacturer's instructions (if any) as provided with the product;

The consumer uses the product in an abnormal manner; for example, if the product is abused, misused, dropped, submerged, crushed, impacted with any hard surface, exposed to extreme heat (including fire) or cold, not maintained properly, or used after partial failure;

Damage to the product is caused by sand, water damage, rust corrosion, fire, vermin and/or insect infestation, power outages or surges, or inadequate or improper voltage or current;

The product has been modified, incorrectly adjusted or operated, subjected to incorrect electrical supply or inconsistent electrical supply, or used with inappropriate accessories;

The product is tampered with in any way, or if the damage has been caused by an extraordinary event or circumstance beyond the control of the consumer

The product's serial number or batch code, as applied by the manufacturer, has been altered or removed from the product.

Consumable items, which may include, but are not limited to, drill bits, blades, chucks, arbors, chisels, pads/discs, stones, needles, retaining rings, jaws, or similar attachments, as well as serviceable components, such as bearings, seals, filters, spark plugs, globes, belts, batteries, fluids, fittings, springs, carbon brushes or equivalent attachments, are expressly excluded from this warranty coverage. All warranty-related servicing must be performed exclusively by an authorized Kincrome Service Agent.

Warranty given by Kincrome Australia Pty Ltd of 3 Lakeview Drive, Caribbean Park, Scoresby, Victoria (Telephone number 1300 657 528 or Website: <https://www.kincrome.com.au/support-contact>).

If this product exhibits any defects in materials or workmanship (excluding those resulting from abnormal or non-authorized usage), you have the option, at your own expense, to dispatch the product to the address provided above for either replacement or repair. Your entitlements under this warranty are in addition to any other rights granted to you by the Australian Consumer Law or other pertinent regulations. Our products are accompanied by guarantees that cannot be excluded under the Australian Consumer Law. You have the right to receive a replacement or refund in case of a significant product failure and compensation for any other reasonably foreseeable loss or damage. Additionally, you retain the right to request the repair or replacement of the product if it fails to meet acceptable quality standards and the failure does not qualify as a major one.

\*\* Conditions Apply.

# Kincrome Lifetime Warranty for Power Tools\*

Select products sold and marketed under the Kincrome PT18 and PT Ranges may have a 'Lifetime Warranty' from date of purchase against faulty workmanship and materials. This guarantee does not cover product that has been altered, misused, abused or has not been maintained in accordance with the manufacturer's instructions.

Kincrome power tools and other select products (excluding accessories, chargers and consumables such as batteries) come with a 'Lifetime Warranty' if they were purchased between the following promo periods:

Power Tool Lifetime Warranty Period:

27/12/2024 and 02/03/2025 and are registered prior to 16/03/2025. Eligible products require registration to qualify for the lifetime warranty.

A 3 year standard warranty applies with the option to register your product online via the Register Tool page (account required) to receive the 'Lifetime Warranty' coverage free of charge when registered within the dates listed above.

Products must be registered within 14 days from date of purchase to qualify for warranty extension.

Kincrome products are designed and manufactured for a specific purpose, and if used for purposes other than their intended use, will not be covered by the guarantee. Before returning items that may be deemed faulty please consider the normal wear and tear factor as some charges may be incurred if not deemed a warranty repair.

Examples of warranty claims that will not be covered can include:

The product fault, failure or damage is caused as a direct result of any repairs to the product which are made or attempted;

The product fault or failure is the result of consumable or serviceable components not being correctly maintained. Parts including, but not limited to carbon brushes, bearings, seals and O-rings must be regularly inspected so that the wear and tear on such parts do not lead to failure of the tool;

The product has not been used or maintained in accordance with the manufacturer's instructions (if any) as provided with the product;

The consumer uses the product in an abnormal manner; for example, if the product is abused, misused, dropped, submerged, crushed, impacted with any hard surface, exposed to extreme heat (including fire) or cold, not maintained properly, or used after partial failure;

Damage to the product is caused by sand, water damage, rust corrosion, fire, vermin and/or insect infestation, power outages or surges, or inadequate or improper voltage or current;

The product has been modified, incorrectly adjusted or operated, subjected to incorrect electrical supply or inconsistent electrical supply, or used with inappropriate accessories;

The product is tampered with in any way, or if the damage has been caused by an extraordinary event or circumstance beyond the control of the consumer

The product's serial number or batch code, as applied by the manufacturer, has been altered or removed from the product.

Consumable items, which may include, but are not limited to, drill bits, blades, chucks, arbors, chisels, pads/discs, stones, needles, retaining rings, jaws, or similar attachments, as well as serviceable components, such as bearings, seals, filters, spark plugs, globes, belts, batteries, fluids, fittings, springs, carbon brushes or equivalent attachments, are expressly excluded from this warranty coverage. All warranty-related servicing must be performed exclusively by an authorized Kincome Service Agent.

Warranty given by Kincome Australia Pty Ltd of 3 Lakeview Drive, Caribbean Park, Scoresby, Victoria (Telephone number 1300 657 528 or Website: <https://www.kincrome.com.au/support-contact>).

If this product exhibits any defects in materials or workmanship (excluding those resulting from abnormal or non-authorized usage), you have the option, at your own

expense, to dispatch the product to the address provided above for either replacement or repair. Your entitlements under this warranty are in addition to any other rights granted to you by the Australian Consumer Law or other pertinent regulations. Our products are accompanied by guarantees that cannot be excluded under the Australian Consumer Law. You have the right to receive a replacement or refund in case of a significant product failure and compensation for any other reasonably foreseeable loss or damage. Additionally, you retain the right to request the repair or replacement of the product if it fails to meet acceptable quality standards and the failure does not qualify as a major one.

\*\* Conditions Apply.